

Minutes of 18<sup>th</sup> LCM Meeting held at 10.30 hrs on 03.11.2017 in conference hall, O/o PGM  
TD.

The following officers from Management side and Staff side were present.

Management Side			Staff Side	
Sl. no.	Smt/ Sri		Smt/ Sri	
1	K Ramchand PGM ,HTD	Chairman	G Mohan Reddy	Secretary- (BSNLEU)
2	N Satyanandam ,PGM(CM)	Member	Y Subbarao	Member (BSNLEU)
3	V Rajahamsa,PGM(Central)	Member	G. Bhasker Rao	Member (BSNLEU)
4	A.HanumanthaRao,PGM(North)	Member	M K Baig	Member (BSNLEU)
5	V Srinivasulu, GM(F)	Member	K Ashok	Member (BSNLEU)
6	J Ravichandra,GM( HR&Plg)	Member	M Susheel Kumar	Member (BSNLEU)
7	M Seshachalam, GM(EB)	Member	K Lakshman	Member (BSNLEU)
8	N Sujatha,GM(South)	Member	J Ganesh	Member (BSNLEU)
9	C Ramachandran,GM(Rural)	Member	T Priyanka	Member (BSNLEU)
10	Ch.Ramadevi ,DGM(Admn&Plg)	Member	V K Muthu	Leader (NFTE)
11	M.V.L.N.Murthy,, EE (Elec)	Member	T Narendar	Member (NFTE)
12	K.V.Srinivasa Rao EE (Civil-II)	Member	N Venkateswar	Member (NFTE)
13	Rajesh Kanna , EE (Civil-III)	Member	J Lakshmaiah	Member (NFTE)
14	A. S. Janardhan, AGM (Legal)	Convener	P.S Venugopalakrishna	Member (NFTE)

DGM(A) welcomed all the officers of management side and representatives of union side. It is also informed that harmonious relationship between management and union representatives of BSNL improves quality of service along with welfare of staff and work together in true spirit for the overall growth of the organization.

PGM in his opening remarks welcomed all the Senior officers of BSNL and representatives from unions. He also extended thanks for maintaining peaceful and cordial atmosphere in HTD meeting with a common objective of improving the service. He also assured that suggestions which are brought to the notice will be implemented with sincerity and dedication. It is stated that this year the competition is extremely high. Companies are getting closed or merged because of reduction of tariff. Data usage is increased in Telangana. Survival itself is necessary with quality of service. Main aim should be one amongst the 4 operators. Without giving quality of service, customer will churn to other operator.

PGM suggested that the following priorities are to be observed by all staff members.

1. To grab the connections of R.com by MNP.
2. Visit retailers and improve the retailer strength by including Mobile shops.
3. whether the retailers are displaying our tariff boards supplied by CM unit.

It is essential to protect the interest of the customer by extreme dedication. Broadband plans are revised from November 1<sup>st</sup> 2017. Total existing plans are FTTH-4, BB -7 VDSL-2. BSNL introduced best plans in CFA and mobile segment because BSNL is technical and service company but not a marketing company. CSCs/field units are the strength of BSNL for providing best service with a smile. CFA, CM, EB all will be involved maintenance of network.

GM(HR) stated that management is trying for the welfare of the staff and the constraints are thoroughly investigated and try to rectify for getting proper output. For achieving good revenue during this financial year, majority of the tenders are finalised for cable laying works.

Sri Muthu :

1. Celebrations from the management side viz., BSNL Formation day and other important occasions may kindly be intimated to Unions in future.
2. In some cases, empanelled hospitals are not accepting the patients in odd hours causing inconvenience to patients.
3. List of empanelled hospitals may kindly be given to union representatives.
4. Visit of hospital in case of indoor treatment may be ensured by responsible AGM to avoid long treatment in normal cases.
5. It is requested to post suitable staff in CSCs/field units for smooth functioning.
6. Cable faults are not being rectified and dockets are being closed from August 27<sup>th</sup> in cantonment, Sainikpuri 35 dockets closed. Cable contractor is not available.

7. In Transmission Mntce Gachibowli, room is not available for SDE/JTO/TTA and furniture, chairs are also not available for the line staff.

Action by SDE welf/AGM Adm/AGM TRG Extl/AGM L&B/GM EB.

Sri Mohan Reddy:

1. Tools may be supplied to all the field staff.
2. It is requested to call back the officials sent on deputation to Circle office/STP/STR.
3. Staff may please be posted to GM(Rural) area.

Action by PGM Central/ AGM(A)

### Review of Old Items

#### 12<sup>th</sup> LCM Item :

##### **4(ii) Construction of lift in MBD Xge:**

*As per EE (Electrical), Tender for Execution of work was awarded on 27-09-2017, it takes 3 months for supply of material and execution of work will take one month and Lift will be commissioned with in this financial year.*

**The work will be completed in the financial year 2017-18. EE (Electrical),**

#### 13<sup>th</sup> LCM Item :

##### **3(a) Repair of Motor Cycle sheds at MBD, EGD, T. Bhavan Xge bldgs:**

- 1) Repair of Motor Cycle shed at MBD: As per EE(Civil), Civil Estimate was sanctioned and e-Tender has been called on 27-10-2017. Work order will be issued after Completing process of " e " tender. Action by EE Civil II.
- 2) Repair of Motor Cycle shed at Erragadda : **The work was completed in Erragadda Telephone Exchange.**

Union side:

1. EGD not completed. Action by EE Civil-III
2. GM(HR) informed to review the work at Telephone Bhavan & Levelling will be done at Musheerabad. Action by EE Civil-III/ EE Civil-II

- 3) Repair of Motor Cycle shed at Telephone Bhavan : EE Civil – III visited the site and ear-marked a place for parking of motor cycles (10m X 4m) and it will be made ready shortly.

DP structure earmarked and cycle shed area measured. GM(HR) informed that work will be completed by December 17 end.

Action by EE(Civil-III)

#### 14<sup>th</sup> LCM Item :

##### **9) Replacement of faulty tube lights in offices & Exchanges:**

Suitable necessary action has already been taken by the In-charges of all telephone exchanges. If any specific cases are still pending, it may please be intimated to the AGMs/AMs of the area concerned for taking necessary action by applying temporary advance.

EE(Electrical) informed that a complaint register is available in Kandaswamy Lane, VSPM, KPHB, LGPL quarters. If any requirement for putting tube lights, the same may be written in the registers and work will be completed well in time.

GM(HR) informed that as it is a continuous process, area AGMs/SDEs to take necessary action.

**Action by Area GMs/AMs**

#### 15<sup>th</sup> LCM Items :

##### **5) Authorities of empanelled hospitals are demanding the charges for tests is still persisting**

A meeting with all the Hospital authorities was conducted in PGM Office on 16.9.2017 along with Union representatives and AOs concerned. All relevant points were discussed & circular was issued to all Hospital Authorities in this regard for future guidance. This issue has been resolved now. If any specific instances occur in future, those may please be brought in writing to the notice for taking necessary action. AGMs (External) & SDE (Welfare) will be the nodal officer for medical cases.

**(Item may be closed)**

##### **(6) Repairs to the bore wells in many of the Rural Exges**

As per EE (Electrical), All pumps in the rural area have been tested and report submitted to AGM (Est). Submersible pumps one each at Dharoor, Manneguda, Marpally, Aziznagar, Shameerpet, Keesara and Tandoor are found to be faulty and unrepairable. New

submersible pumps for replacing old ones have proposed and new estimates have been submitted. Centrifugal pumps at Dharoor, Shameerpet, Keesara, Vikarabad, Parigi and Medchal are found to be faulty and unrepairable. New mono submersible pump have been proposed for replacement and new estimates have been submitted for approval.



The centrifugal pumps at Manneguda , Marpally, Aziznagar, Jagannaguda, Badangipet are found to be repairable and necessary estimate for repair has been submitted. At Shamshabad one pump is in working condition and another pump is to be repaired. At Ghatkesar one pump is working condition and another pump is to be repaired and estimate has been submitted. After receiving the sanction of the estimates necessary action will be taken up as and when Funds are allotted.

In Vikarabad, water connection is disconnected because of non payment of bill. Instructions are issued to pay the Water Bill immediately. In future, such cases are to be avoided.

GM(Rural) informed that repairable works of borewells are to be taken up by EE(Electrical) immediately and works will be attended on top priority.

Action by GM(Rural) / EE(Electrical)

## **2) Supply of tools to the staff:**

Latest requirement of tools has been received by the office of PGM (Central) from all AMs/DGMs and the file has been approved by the PGM (Central) on 25-10-2017. Notice for inviting tender (NIT) will be published during November 2017.

GM(HR) informed that a letter will be addressed to Telecom Factory with a copy to Circle office for supply of HMTs to the staff.

Action by PGM Central/ AGM MM

## **5) No water supply to Shankarpally Quarters**

As per AGM(OP& Admn) Rural, necessary payment by cheque to the sarpanch of Shankarpally Gram Panchayath has been made recently. EE(civil) will take up this work after receipt of panchayath approval for laying of water pipes. ***PGM HTD instructed all Area GM's to arrange to apply for municipal water connection in all areas where repair of borewell is not possible.***

Action by Area GMs/ AGM (OP&A)Rural/ EE(Civil) II

## **16 th LCM Items:**

### **7) Water supply (Municipal) connection at HCU Quarters:**

As per AGM(L&B), The Registrar of HCU has been approached for separate pipe laying for providing drinking water to our staff at HCU Qtrs, but the Registrar has insisted for Renewal of lease agreement between BSNL & HCU . The same is being pursued by AGM(L&B).

Action by AGM(L&B)/ EE (Civil)

### **9) Maintenance of GM(south) office :**

As per EE Civil- III, Ground level of GM (CFA) South office compound is lower than road level, required to raise the drainage system to road level, Civil estimate for this work is

